



2. Smoking Policy Dispute – Known to All

The External Care Senior Citizens home houses approximately 100 seniors. The facilities are 10 years old, including a patio area where Tai Chi is held in the morning, birdwatching classes are at 3:00 p.m., and on Saturday evening light entertainment is provided. At other times the residents have free access to the patio to visit with other residents or visitors, play chess, or enjoy the fresh air.

There is a No Smoking Policy in the patio area during program times. It is the designated smoking area the rest of the time.

Six of the residents, claiming to have the support of other residents, want a No Smoking Policy in the patio area at all times.

They have called a meeting with the manager to ask for the change. The manager does not want to recommend the change to the Board as his mother resides there and is a smoker. A mediator was also asked to be in attendance and assist the group come to a resolution.