Jennifer Warren, BA, QMed

Communication and
Conflict Management Services

Giving you the tools to find the solutions you need.

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Profile

Communication has been the focus of my career for over twenty years. My background is in journalism and I continue to use my writing, broadcasting, and social networking skills to share information, engage an audience, and raise awareness for non-profit groups wanting to increase their profile and engage their members and clients.

Skills

MARKETING AND SOCIAL MEDIA

FOUNDER, CHAD'S $1 MILLION FOR MYELOMA
2010-PRESENT

Create and maintain a website, Facebook page, and YouTube channel to raise awareness and funds for research of Multiple Myeloma in memory of my brother. www.chads1million.com

ONLINE MEDIA CONSULTANT
2010-PRESENT

Develop strategies, websites, blogs, and social media for nonprofit organizations to improve their online presence and engagement. Clients include: the South West Minor Soccer Association and Orff Alberta.

COMMUNICATIONS DIRECTOR, GREENFIELD COMMUNITY LEAGUE
2009-2013

Developed a Communications plan, website, Facebook page, and email newsletter to raise the profile of the Community League.

DIRECTOR, MEDIATION AND RESTORATIVE JUSTICE CENTRE
2001-2005

As part of a volunteer board, set direction and vision for the Centre. On the Public Relations Committee, created an email newsletter, wrote media releases, and organized special events. Held the position of Secretary from 2003-2005

WRITING AND BROADCASTING

JOURNALIST

Reporter/Producer, ITV/Global News, Edmonton 1997 - 2002
Reporter, CFRN TV, Edmonton, AB 1995-1997
Reporter/Anchor, Prince Albert, SK 1994-1995
Reporter/Anchor, STV News, Saskatoon, SK 1991 & 1993
Writer/Broadcaster in Training, CBC News Hour, Regina, SK 1991

CONFLICT RESOLUTION

MEDIATOR, PRIVATE PRACTICE
2014-PRESENT

As a neutral third-party, help people resolve conflicts or make decisions to find lasting solutions.

MEDIATOR, COMMUNITY MEDIATION PROGRAM
MEDIATION AND RESTORATIVE JUSTICE CENTRE
1999-2010, 2013-PRESENT

Work with a co-mediator to help neighbours and community groups address conflict.

TRAINING AND DEVELOPMENT
COACH AND INSTRUCTOR
2001-PRESENT

Coach students in interest-based conflict resolution courses for the ADR Institute of Alberta, the University of Alberta School of Business, and ADR International. Develop and deliver training programs and manuals for Edmonton Public School's Building Operator Certificate program.

FACILITATION AND CONSULTATION
FACILITATOR
2012-PRESENT

Conduct meetings and workshops to encourage a team to work together to solve problems. Manage consultation processes in a way that engages all stakeholders.

Education & Training

MEDIATION AND RESTORATIVE JUSTICE CENTRE

Courses and Training in: Restorative Justice, Community Mediation, Victim Offender Mediation, Giving and Receiving Feedback, Case-building, Self-assessment, Emotional Intelligence, Transformative Mediation, and Transforming Intercultural Conflict (43 hours) 2001-2003

ADR INSTITUTE OF ALBERTA

Certificate Program in Conflict Management (280 Hours) 1998-2000

UNIVERSITY OF REGINA

B.A. Journalism and Communications 1992

Professional Designations and Membership

QUALIFIED MEDIATOR, designation from the ADR Institute of Canada

MEMBER, ADR Institute of Alberta

MEMBER, Mediation and Restorative Justice Centre

Community Involvement

SHINNY HOCKEY DIRECTOR, GREENFIELD COMMUNITY LEAGUE
2011-2014

Organized an outdoor hockey program for kids aged 7 to 12.