James B. Isaacs
1407 Lake Bonavista Drive South East
Calgary, Alberta T2J 2X8

Bio.

Bus. 403-215-8877 Fax 403-215-8878 e-mail: jbisaacs@telusplanet.net

Mr. Isaacs is a native Calgarian who has been in the public and private sectors of Western Canada's Business environment. Upon retiring, after twenty-six years of exemplary service as a Police Officer, he continued his endeavors as a management and communications consultant, adult educator. Mr. Isaacs' business acumen led him to real estate and business development. In 1992 he purchased the rights for Western Canada for the Franchise Mail Boxes Etc. and was responsible for establishing some twenty Mail Boxes Etc. outlets in Alberta, Saskatchewan and Manitoba

Academically, Mr. Isaacs has been the General Manager and Senior Instructor of "A" Class Vocational Training School (McManus & Associates) and has conducted Management, Organizational Behaviour and Design, Interpersonal Communications, Public Engagement and Human Relations, Mediation, Arbitration courses and seminars in the private sector and business environment. Mr. Isaacs has studied and/or conducted research at Mediation Training International, Mount Royal College, Reid College, Southern Alberta Institute of Technology, University of Calgary, University of Alberta, University of Chicago, Ontario Police College, Canadian Police College and the Banff School of Management.

For over two decades Mr. Isaacs has been the Managing Director of the Sage Institute of Calgary (a management consulting firm with a dispute resolution practice) and has been active as an Arbitrator, Mediator, Conflict in the Work Place Consultant, Negotiator and Facilitator. He is a Chartered Arbitrator, Chartered Mediator, Associate of Mediation and Arbitration Associates of Canada Inc., Associate of the Pulse Institute, member of ADRI Alberta, member of ADR Institute of Canada and is a member of; Alberta Energy Resources, Alberta Civil Mediation and Court of Queen's Bench mediation rosters, Alberta Government Services, Consumer Services, Arbitration Roster and Alberta Government, Child Youth and Family Enhancement Appeal Panel.

As a dedicated and active community person, he has served in various capacities with numerous community groups and organizations as well as sitting on advisory boards for local colleges and the Government of Alberta. At present Mr. Isaacs is a Senior Associate of the Calgary Stampede and Director of Community Mediation Calgary.