EXECUTIVE DIRECTOR
Report November 2013
Activities for October and November 2013

PARTNERSHIP OPPORTUNITIES

Meeting with Shauna Feth, FEA
Executive Director
Alberta Business Family Institute
University of Alberta School of Business
Edmonton Office:780-492-5401
feth@ualberta.ca
www.abfi.ca
Excerpt from the website:
Rural Development Initiative: Creating Pathways for Entrepreneurial Families
Almost every road in Alberta leads to a family-owned business, whether it is a family farm or downtown corporate headquarters. While the structure and function of organizations along this spectrum vary immensely, they typically share ongoing or periodic challenges related to communication, management, conflict resolution, succession planning—issues that are unique to family enterprise.
Purpose: Partnership opportunities in cross-training, designations for Family Enterprise Advisors (FEA).

Meeting with RATKA JANJIC, *BA,CHRP, CertHRM, CACE, CCT*
Senior Manager,
Corporate Learning &
Continuing Education
Email: janjicr@macewan.ca
Phone: 780-497-5718
Fax: 780-497-4728
www.macewan.ca
Following up on a lead from the HR Conference, ADRIA met with three representatives from the Corporate Learning faculty at Grant MacEwan. There was genuine interest in future partnership for our courses, particularly with the view to offering education leading towards designations. **Purpose:** ADRIA is particularly interested in offering the new Gold Standard Arbitration course through Grant MacEwan.

OPEN HOUSE
Approximately 50 people attended the Open House on October 18. Chancellor Allan Wakowich, former Chief Justice of the Court of Queen's Bench, addressed those present, as did President Gerald Krispin, both representing Concordia University. Joanne Munro brought greetings on behalf of the ADRIA Board.

CALGARY OFFICE
Negotiations with the North Calgary Business Centre were entered into and are nearing completion in an effort to come to a creative agreement that involves the sale of one electronic classroom set-up

(ceiling mounted LCD projector, pull-down screen, lectern and computer equipment) in exchange for reduced monthly facility rental.

This arrangement would be cost effective for Specialty Courses which currently may not get off the ground due to enrolment below the minimum threshold. It would guarantee the use of the classroom for 60 days per year as well as the full-time availability of a 2-room office/mediation room.

ADR Institute of Canada National Conference and
ICC Canada International Arbitration Conference
October 24-25, 2013
InterContinental Toronto Centre, 225 Front Street West, Toronto

Chuck Smith, Tammy Borowiecki and Erika Deines (one day) attended the Conference. The Gold Standard Mediation and Arbitration courses were delivered in hard-copy as well as electronically to the Training Task Force's co-chairs, Mary Satterfield and Anne Wallace. Mary Anne Harnick, ED for ADRIC, presented the Gold Standard programs to the Directors of ADRIC at the Board meeting on Saturday, October 26.

The Trainer Orientation online program is currently being designed for Adobe Connect webinar format. ADRIC is in the process of developing a Protocol for the Gold Standard courses' delivery across Canada, including cost/revenue sharing policy, trainer qualifications, document and reporting requirements, etc. Regional Boards will be able to vote on adopting the new programs into their scope of services or opt out if they so desire.

Municipal Dispute Resolution Services Advisory Committee
Michael Scheidl, Manager, Dispute Resolution Services
Intermunicipal Mediation Advisor
Municipal Collaboration Unit
Government of Alberta

Paul Conway and Erika Deines attended the Municipal Dispute Resolution Services Advisory Committee Meeting on November 1st at Providence Centre.
Excerpt from the Minutes: *"Mike gave an overview of the Collaborative Governance Initiative (CGI).The concept behind CGI is to help municipalities put protocols and processes in place to support capacity building and deal with conflict proactively. Currently there are 4 CGIs' that are conflict related and 3 internal CGIs working with the public. There are 4 intermunicipal cooperation protocols currently. Mike gave an overview of how facilitators are selected to lead a CGI and stressed they are designed for municipalities to access. Other organizations deal with neighbourhood disputes. Erika reported currently there is an initiative to set up community mediation in rural areas. Lisa said sometimes in rural communities there is no mediator nearby and referring parties to a private mediator is difficult. It would be great to know where to refer people to for assistance."* **Purpose:** Tapping into expertise in working

with municipal governments, resource allocation, collaboration for service delivery (complementary yet distinct areas of service provision).

ADRIA Bridging the Distance Committee – Tele-Conference
Chair, Monica Kreiner

Several stakeholders participated in an exploratory discussion concerning the establishment of a provincial neighborhood mediation program which includes rural and urban districts and municipalities. A follow up meeting will be held between ADRIA and Municipal Dispute Resolution Services to establish a course of action and resource allocation.

Joint Action Forum
A Citizen-Centered Lens for Civil and Family Justice
November 20, 2013
Fairmont Hotel Macdonald, Edmonton

There is a wealth of research about the access to justice challenge. This research makes it clear that for significant and lasting access to justice improvements to be realized, systemic changes are required. The Joint Action Forum is intended to be the catalyst that sparks a coordinated transition to action in our province. The initiative involves participants in its formative stages, inviting us to share in an opportunity to shape what is to come. It provides an opportunity to use the work of the National Action Committee on Access to Justice in Civil and Family Matters (NAC) whose reports supply recommendations that may assist us in Alberta. (www.cfcj-fcjc.org/collaborations#NAC)
Table discussions produced the following summary of action items:

- Availability of affordable and essential legal services
- Education, marketing our message, providing accessible information
- Simplification of processes – court & otherwise
- Early resolution of problems (non-court vs. court, and within the court) and courts as last resort (triage) **
- Recognizing diversity of communities; citizen-centered, and one size will not fit all
- Multidisciplinary approach, service delivery leaders working together (legal/social/health)

** this item was tagged as "need improvement implemented within 6 months"

A final item on the agenda was the adoption of a "Collaborative Action Charter" to ensure a shared understanding of the goals of the Citizen Centered Justice Alliance (CCJA) and to clarify the collaborative arrangements agreed to by the members. Deputy Minister of Justice and Solicitor General, Tim Grant, assured participants that the momentum gained at the November 20 gathering will be carried forward into timely action.