ADRIA COMPLAINTS POLICY FRAMEWORK WITH 3 STREAMS (TRIAGE)

Board discussion of Agenda item 3.2 Complaints Policy

Professional Conduct Matters

(When in doubt complaints go here given more "robust" process

- Members with Designations
- Members without Designations
- Other members (students, etc.)

- What Standards do we want?
- What is ADRIC-ADRIA Interface?
- Instructor "competency" not covered by Code of Ethics
- ADRIC Code of ethics covers members without designations

ADRIA OPERATIONS

(Board, Policy, Staff, instructors, etc

Access to:

Members

Public

Is Bylaw still appropriate?

BREACH of BYLAWS

Access to Members ONLY

No process in place now

General Notes:

- Must Keep Vision\Mission\Values in mind
- What are consequences for breaches – these need to be outlined

Janaury 18, 2014