Truus Souman

From: ADRIC - Janet McKay <janetmckay@adric.ca>
Sent: January-31-17 2:57 PM
To: Paul Conway; 'Marshall, Barrie'; 'Siemens, Scott'
Cc: 'Dolores Herman'; 'Dolores Herman'; 'Wendy Hassen'; 'Siemens, Scott'; Stan Galbraith; Tammy Borowiecki; 'Truus Souman'; 'ANDREW BUTT'; Michael Erdle
Subject: RE: Request for Permission - Action Required
Attachments: 20170130135546837.pdf

Attached, fyi.

We need permission soonest to get this issue resolved...

Good points, Paul. For future, we should consider a consent built into the membership applications, with a privacy policy.

Janet
416-487-4733 ext 105
877-475-4353 ADRIC.ca

From: Paul Conway [mailto:paul@adralberta.com]
Sent: Tuesday, January 31, 2017 2:50 PM
To: 'Marshall, Barrie'; ADRIC - Janet McKay; 'Siemens, Scott'
Cc: 'Dolores Herman'; 'Dolores Herman'; 'Wendy Hassen'; 'Siemens, Scott'; Stan Galbraith; Tammy Borowiecki; 'Truus Souman'; 'ANDREW BUTT'
Subject: FW: Request for Permission - Action Required
Importance: High

Barrie - can we do this? So many questions. It speaks in part to whose members are they - ADRIC's, ADRIO's or both? If our Full members are ADRIC members, or members of both organizations, does ADRIC even need our consent? Because we're not on iMIS, it's not the stand-alone ADRIA database that they're asking to release, but their database contains some member data that we supplied to ADRIC (the rest would have been provided by the member through their ADRIC member portal). Can any of us, ADRIC or ADRIA (regardless of whose members they are), consent as an organization to the release of membership personal data to a third party, one based in the United States, when that was not the "understanding" that our members would have when they took out a membership and entrusted us with their personal information. When it comes to such data, is everything "multi-national" now, and do our members really care? Do we have to ask them individually, just inform them, or be silent and act on their behalf?

Sorry to have more questions than answers Janet/Scott, but this raises a few red flags for me.

Paul Conway | ***Executive Director***
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From: ADRIC - Janet McKay [mailto:janetmckay@adric.ca]
Sent: January-31-17 12:10 PM
To: Elton Simoes (elton.c.simoes@gmail.com); Eric Stutzman; 'j.bell@placet.ca' (j.bell@placet.ca); wmscott@nbnet.nb.ca; Dolores Herman; Marshall, Barrie; 'Grenier, Pierre'
Cc: Paul Conway (paul@adralberta.com); ADRIO - Susette Clunis; Siemens, Scott; Michael Erdle
Subject: Request for Permission - Action Required
Importance: High

Dear Affiliate Presidents:

As you may be aware, the iMIS software has had a sporadic email problems. It has now reached the point where ASI technical support is requesting a copy of ADRIC's database, which, of course, includes all member information for all affiliates.

The database will be transferred to the US for investigation by ASI via secure channels for strictly for the purpose of technical support from our software provider.

The database will be purged when the issue is resolved.

We are seeking ASI's confirmation of the above in writing including its undertaking to maintain the confidentiality of the information before ADRIC will release the database.

Please indicate your consent on the attached and return to me at your earliest opportunity so we can have this issue resolved.

Thank you,
Janet

Janet McKay
Executive Director / Directrice générale

ADR Institute of Canada
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To: ASI

From: Janet McKay, Executive Director

Re: ASI access to ADRIC member data

We have received the following request from Visual Antidote, ADRIC's implementation service provider:

From: Denis Grey <dgrey@visualantidote.com>
Reply-To: Denis Grey <dgrey@visualantidote.com>
Date: Tuesday, January 31, 2017 at 7:58 AM
To: Melissa Wells <contact@exnihilodesigns.com>
Cc: "Bound, Jake" <jake@k2andyou.com>
Subject: Update on Email Issue

Jake Bound has been continuing his work on the sporadic email problem. He has reached the point with ASI technical support is requesting a copy of ADR's database. This is normally transferred via secure channels but does mean that your information would be transferred to the US for investigation. The database will be purged when the issue is resolved.

Can you provide us with ADR's permission to execute this on your behalf?

Thank you.

Denis.

We understand the database will be transferred **via secure channels** for technical purposes and ASI support only and that the database will be purged when the issue is resolved.

We are seeking ASI's confirmation of the above in writing including its undertaking to maintain the confidentiality of the information before ADRIC will release the database.

Please indicate your agreement below.

I, ASI, agree to undertake to maintain the confidentiality of the information in ADRIC's database at all times while transferring and while in ASI's possession. I will ensure it is purged when the issue is resolved.

Robert A. Druhot
Name

Global Director of Cloud & Support Services
Title

Signature

1-31-17
Date