

2019/2020

ANNUAL REPORT



Vision

Leading Dispute Resolution in Alberta



Mission

To provide leadership and services in Alternative Dispute Resolution (ADR) to our members and to the public.



Values

- Excellence
- Collaboration
- Leadership
- Uncompromising Ethics
- Accountability



Presented at the Annual General Meeting on June 11, 2020

With an opening keynote address from

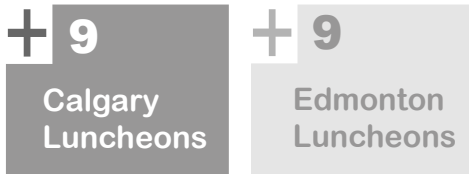
the Honourable Mary Moreau, Chief Justice of Alberta's Court of Queen's Bench

2019/2020 HIGHLIGHTS

Highs & Lows might best characterize the 2019/2020 annual reporting period. Significant success in 2019 put wind in our sails, but the global pandemic has required the Board & Staff to regroup and retool for an unexpected future. The response from both, in support of the membership and the advancement of ADR practices in Alberta, has been remarkable. The ADRIA membership is indeed well served by an engaged Board of Directors, and a dedicated staff.

Some highlights (and setbacks) of the year past include:

- New strategic priorities that favour regulation of the profession
- An expanded staff (and subsequent reductions due to Covid-19)
- Continued financial strength (despite the impact of Covid-19)
- A new ADR Luncheon Committee (and recent online successes)
- Upcoming membership communications regarding the 2019 Task Force Report on ADR Training & Designations
- Queen's Bench initiatives to promote ADR (and ADRIA)
- Expanded leadership and engagement with ADR Canada and the Federation to improve ADR training and standardize professional practices across the country



Together with the FOAJ, ADRIA Luncheons in Calgary & Edmonton (and now online) provide an opportunity to learn and discuss topics of interest, network with other practitioners, and connect with ADRIA Board and staff.



MEMBERSHIP

As of Dec 31, 2019



highest % of membership with designations in Canada!

New Designations 2019

Chartered Mediator

Jaemi Bertrand

Qualified Mediator

Meg Barker
 Elizabeth Borger
 Chris Clark
 Caroline Cranston
 Shari-Anne Doolaege
 Melanie Edmunds
 Jake Evans
 Dennis Gimbel
 Cindy-Anne Impolla
 Kari Jones
 Gil Laflamme
 Barb Maxwell
 Karen McDougall
 Rola Mustafa
 Benjamin Rendle
 Rhonda Roberts
 Avonda Woodroffe
 Yuk Ying (Winnie) Wu

Chartered Arbitrator

Dora Dang
 Sandra Robertson

Qualified Arbitrator

Frank Boehres
 Aziz Bootwala
 Summer Bradko
 Johanne Cave
 Marsha Graham
 Benjamin Kormos
 Gayle Langford
 Kevin Magill
 Anthony Richard
 Sandra Robertson
 Curtis Woollard



2019 was an exceptional year for ADRIA's Education program.

Some highlights were:

- 42% more students
- 32% more student days
- Regular role-play practice sessions
- Online Learner sessions
- Profitable contract training
- New Public training courses

All looked good for 2020, until Covid-19 hit and in-person class were cancelled. The Education staff tackled the tough challenge of moving our successful, hands-on, in-person ADR training to an online format. This work continues, and by investing now in the transition, ADRIA hopes to be positioned to offer the very best ADR online learning opportunities in 2021 as an option to our in-person training.

Access to ADRIA's high-quality training and professional development programs strengthens our members, the broader ADR community, our partners in government, commercial interests, and the public at large. Access to justice and resolution is the shared purpose that binds together these many interests. ADRIA's education revenues are used to sustain and expand the Society's ADR advocacy efforts in Alberta.



NUMBER OF STUDENTS

98 COMMUNICATIONS IN ADR

40 NATIONAL INTRODUCTORY MEDIATION

14 NATIONAL INTRODUCTORY ARBITRATION

109 IN OTHER TRAINING COURSES



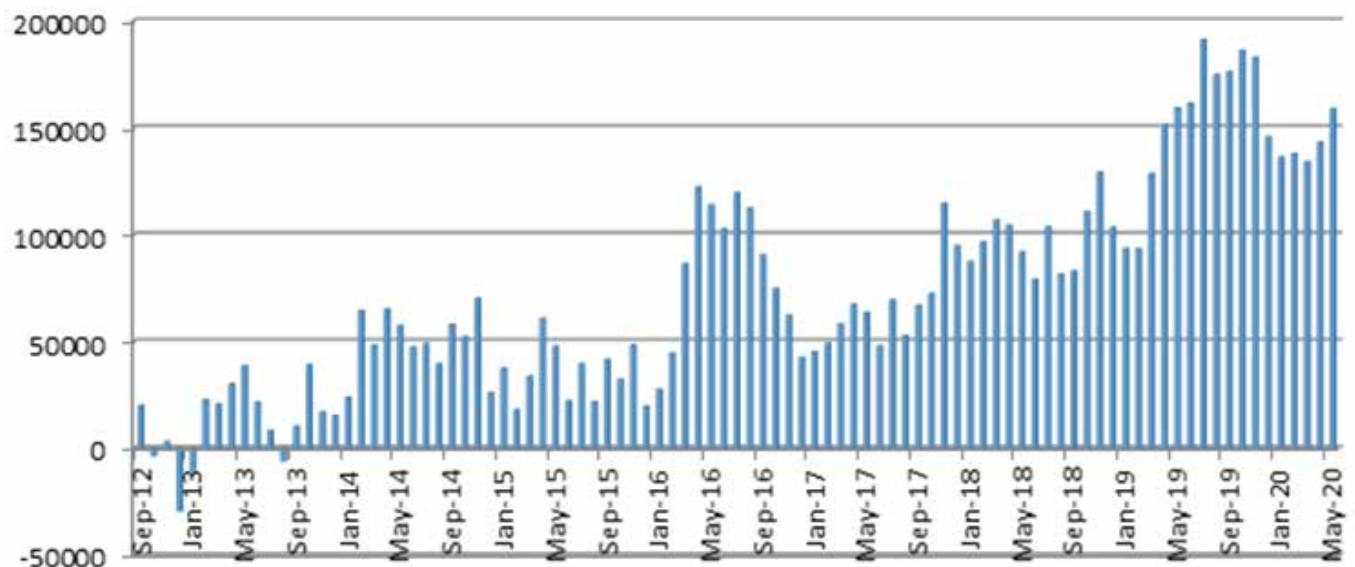
The course was amazing - the pace was good and the instructor made the room feel safe, open and great for creativity and learning.

1308 Student Days!

23 Courses Offered **6** Learner Sessions

FINANCIALS

ADRIA NET ASSETS 2012 to 2020



ADRIA's COVID-19 RESPONSE

Staff & Member Safety



- Respect Provincial guidelines
- Cancel in-person classes
- Adopt Work at Home protocols

Ensure Financial Stability



- Reduce expenditures and rent
- Furlough and re-align staff resources
- Access all available government supports
- Create new revenue streams

Enhance the Value of Membership



- Sustain core membership services
- Free online webinars and luncheons
- Add Online ADR Services to Directory
- Offer online ADR training options

Invest in the Future



- Develop new online ADR courses
- Expand ADR Business Services
- Re-imagine ADRIA for 2021 and beyond

2019/2020 STAFF

Paul Conway
Executive Director

Tammy Borowiecki
Director of Professional Development

Sandra Drake
Education/Membership Coordinator

Jocelyn Christian
Education Special Projects Coordinator

Kristy Rhyason
Manager of Marketing & Communications

Karen Sommerfeld
Accountant

Brenda Davidson
CAMVAP Provincial Administrator

Don Schapira
Calgary Development Officer

Carrie Madu
Special Projects & Events Coordinator (furloughed)

Naatasha Mohammad
Education Coordinator (on extended leave)

BOARD OF DIRECTORS

2019/2020

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Barbara McNeil, C.Med, Q.Arb

Vice President
Michelle Bonnici

Treasurer
Dora Dang, C.Med, C.Arb

Secretary
Ali Ansell, Q.Med

Past President
Michelle Simpson, C.Med, C.Arb

ADRIC Representative
Barrie Marshall

Governance Committee Chair
Kevin Kelly, Q.Arb, Q.Med

Directors
Amin Poonja, Q.Med
Doug Devlin
Paul Blakeney, C.Med

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Sharon Roberts, Q.Arb